



Begin the eSignature process

Click on «Review Document» in the email, then select «Start» to begin



Upload a photo of your ID

You can take a photo with your phone, yet we suggest to upload a Front and Back view with «Upload File»



Wait for the ID validation

In order to be validated, your ID photo must be clear, without cuts or glares



Follow the hints to proceed

Docusign will assist you in every Step: simply select «Start» on the left side to begin





Sign the document

The Signer should select every field «Sign» in the document





Finish signing!

Once every field is signed, check the box to agree to the Terms and Conditions and confirm!

What kind of ID documents are valid?

It is not possible to upload paper Identity Cards. Any other Identity Document will be validated

Do I have many attempts to upload my ID document?

The signer has 2 attempts to upload their ID. In case of trouble, our team will contact you

What should the Reviewer do in the Signing process?

They have to approve the document by selecting «Approve»; only then, it will be sent to the Signer

Is there a time limit to sign the document?

It is necessary to sign the document within 30 days from the date of receipt

